

Humane Home Care Orientation Training for Home Health Aides

Health Information Portability & Accountability Act (HIPAA)

April 14, 2003 HIPPA became a law

- Must not divulge any confidential patient health information
- "Need to Know" policy
- Safeguard patient's medical records
- H U S H, No gossiping about patients in the office or in the patient's homes!

Every patient is given a "Notice of Privacy" during the initial Admission visit. The Patient's "Protected Health Information" must be protected by the Agency,

CLIENT RIGHTS

Every patient admitted to the Home Care Agency must receive a written copy of their Client's Rights. The nurse admitting the patient to the Agency must explain the information to the patient the patient must sign and receive a copy of the document.

The Home Health Aide must be familiar with the Client Bill of Rights, The Home Health Aide must remember, "You are a guest in the patient's home." You cannot demand anything, and the patient can refuse care. If the patient refuses care, you must respect his/her decision, and leave the home. Inform your supervisor that the patient refused care.

Universal Precautions refers to the practice, in medicine, of avoiding contact with patients' bodily fluids, by means of the wearing of nonporous articles such as medical gloves and face shields. The best universal precaution you can take as a caregiver is washing your hands when you enter the patient's home, before you provide care, and after your complete care.